



PO Box 29
Tahlequah, OK 74465

March 16, 2020

To All Customers of TPWA:

Like many other entities around our state and country, we are taking proactive measures to ensure the safety and wellbeing of our staff and customers. We have asked our employees to do their part to help contain infectious illnesses by washing their hands often, using hand sanitizer between customers, and staying home if they feel ill. We are further implementing additional cleaning to the lobby and our offices to help prevent the spread of these illnesses.

As the state and country update the guidelines and recommendations, so will we. At this time, we are evaluating the need to change how paperwork and payments are handled in our office, as well as how we move forward with new connections, disconnections, contracts, etc. We will notify our customers as those things are decided. Until that time, we have availability for customers to pay their bills via phone, XpressBillPay, or drive thru to limit your contact with other people. We also ask for patience with the increased calls and payments through the drive thru.