



Phone scammers are at work taking the opportunity to prey on people during the coronavirus (COVID-19) pandemic. Opportunists are making robocalls or sending text messages regarding HVAC cleaning to help “protect” your home from the virus, offering free home testing kits, bogus cures, selling health insurance, or preying on other virus-related fears. These are scams and should be reported to fcc.gov/complaints.

The FCC offers the following tips to help protect yourself from scams, including coronavirus scams:

- Do not respond to calls or texts from unknown numbers, or any others that appear suspicious.
- Never share your personal or financial information via email, text messages, or over the phone.
- Be cautious if you’re being pressured to share any information or make a payment immediately.
- Scammers often spoof phone numbers to trick you into answering or responding. Remember that government agencies will never call you to ask for personal information or money.
- Do not click any links in a text message. If a friend sends you a text with a suspicious link that seems out of character, call them to make sure they weren’t hacked.
- Always check on a charity (for example, by calling or looking at its actual website) before donating.

For more information about scam calls and texts, visit:

- FCC Consumer Help Center: <https://www.fcc.gov/consumers>
- FCC Scam Glossary: <https://www.fcc.gov/scam-glossary>

Information was shared from FCC website: <https://www.fcc.gov/covid-scams>